TIMKEN

The Timken Company

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March 03, 2026

Subject: Customer Requests Oasis Level 2 Access

Dear Valued Customer,

We have received your request for Oasis level 2 access and regret to inform you that we will be denying the request in line with our current policy and following standard for justification:

AS9104/1: Requirements for Certification of Aviation, Space, and Defense – Quality Management Systems, Section 18.1, states: “b. Organizations shall provide access to the Tier 2 data in the OASIS database to their aviation, space, and defense customers and authorities, upon request, unless justification can be provided (e.g., competition, confidentiality, conflict of interest).”

Justification: Level 2 data may include audit reports with potentially confidential information to include: Timken processes and business information, sub-supplier names (versus GASL#), and details of processes that include trade secrets.

Alternative: We welcome our customers to visit our sites or Corporate Headquarters to review any relevant information with any proprietary information redacted. A redacted audit report may also be sent in instances where it is not feasible for the customer to visit the site due to logistical concerns.

For questions or further inquiry please reach out to:

Email: corpquality@timken.com

We look forward to working with you on a mutually agreeable solution that protects and satisfies both our interests.

Sincerely,



Lee M. Rothleutner
Director – Quality